Exit Counseling Information for Stafford Loans

Exit Counseling information is provided to William D. Ford Federal Direct Stafford Loan borrowers shortly before the student ceases at least part-time enrollment at the institution. Notification to complete the counseling is made through email with instructions on how to access the online, interactive counseling.

William D. Ford Federal Direct Stafford Loan borrowers are directed to complete exit counseling online at www.studentloans.gov.

When a borrower ceases enrollment without the institution's prior knowledge, or fails to complete the counseling as required, exit counseling information will be mailed to the borrower's last known address.