PawPass: Your Online Student Portal

This guide will walk you through logging in to **PawPass**, the student portal for Iowa Valley Community College District.

Before you begin:
- Find the email you received from ITSecurity@iavalley.edu with your login information. This email is sent to the email address you indicated on your admissions application.
- If you haven't received the email, check your spam folder or search for emails with the subject line "*Your ECC/MCC Email Account Information*."

What you'll need:
- Your Iowa Valley email address (format: First.Last@iavalley.edu)
- Your randomly generated password (provided in the email, for example: A76751D7-150)
- A smartphone with the ability to install the Microsoft Authenticator app.

Steps to Log In:
1. Open a web browser. (e.g., Chrome, Firefox, Safari)
2. Go to the PawPass login page: https://pawpass.iavalley.edu/
3. Click the Login button at the top right corner of the page and follow the sign-in prompts, using your Iowa Valley email address and password you received from ITSecurity.
4. You will be prompted to change your password. Your password must be at least sixteen (**16**) characters long and must include: one (1) uppercase, one (1) lowercase, and one (1) digit. Symbols are *not* required.

Multi-Factor Authentication (MFA):
MFA adds an extra layer of security by requiring a verification code in addition to your password.
- The Microsoft Authenticator app is required for MFA.
- Upon first login, you will be prompted to set up Multi-Factor Authentication (MFA).
- For instructions on manual setup, visit: https://www.iavalley.edu/ivts/mfa-ssrp-enrollment/

Additional Resources:
- For more information on PawPass and other student resources, visit: https://www.iavalley.edu/ivts/student-resources/computer-use

Need Help?
For immediate help with login issues or setting up Multi-Factor Authentication (MFA), please contact your advisor directly. Should you require further support, you can submit a technology request to the Iowa Valley Help Desk by going to https://iavalley.gofmx.com/ or emailing helpdesk@iavalley.edu.

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