

REVIEWED: April 13, 2022

REVISION ADOPTED: April 13, 2022

BOARD POLICY ADOPTED: May 16, 1979

SERIES NUMBER: 502

TITLE: **Student Personnel**
 Grievances

Grievances and Complaints

Iowa Valley Community College District believes in maintaining an educational environment that is positive and productive for its students. Occasionally, a student may believe that he or she has experienced an alleged violation, misinterpretation, or misapplication of IVCCD Board Policies, rules and regulations; or has been unfairly treated by a District employee; or that the contractual relationship between the student and the District has been breached. When these situations arise, students should follow the Student Grievance Procedure. For all other complaints and feedback, the student should follow the Student Feedback/Complaint Procedure. Forms are found on the College website.

Student Grievance Procedure

The grievance form should be completed by the student and should include a written summary of the situation and a proposed resolution of the situation. The written grievance is to be resolved through the following steps.

1. The student is expected to make every reasonable effort to resolve the problem with the District employee, including a meeting in person with that employee.

October 8, 2008
March 13, 2002
December 9, 1987